



This is to Certify that

COMPANY NAME

ADDRESS

has been independently assessed and is compliant with the requirements of:

ISO 20000-1:2018

(Information technology - Service management - Part 1: Service management system requirements)

This certificate is applicable to the following product or service ranges:

SCOPE OF WORK

Certificate No.: xxxxxxxxx

Date of Initial Registration: 1st Surveillance audit on or before: xx-xx-xxxx 2nd Surveillance audit on or before: xx-xx-xxxx Date of Recertification:

XX-XX-XXXX XX-XX-XXXX

Authorised Signatory

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